

# Sundowner Resident's Association

Message from Anne Koppenaal

Re: DISSATISFACTION RE BOOM-GUARDS AND OPENING TIMES FOR BOOMS

19 April 2016

**Dear Sundowner Residents**

It has been brought to my attention that members of the SRA are very dissatisfied with the guards at the booms. To rectify this it would be appreciate if you could drop me a line or email so that this can be rectified immediately. I would need time and date and if possible as soon as this happens so that the necessary discipline can be taken.

Booms are open between peak times 07:00 – 08:00 as well as 16:30 until 17:30 – Monday to Friday. Saturday and Sundays the booms have to stay closed.

Reaction Officers have been asked to check on an hourly basis if this is happening.

Please contact me or Reaction Officers on 079 378 8500 or 079 445 4117. If you are feeling uncomfortable, see anything suspicious then contact the vehicles immediately. There is no cost when you phone the vehicles to assist you. Remember armed response and transmitter is free of charge.

*Regards*

*Anne Koppenaal*  
*Sundowner Resident Association*  
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