

Sundowner Resident's Association

Message from the SRA Chairman

Re: WhatsApp Security Groups

5 February 2016

Dear Sundowner Residents

It has become very clear that our attempts at a WhatsApp security group were in many instances destructive to the SRA / residents of Sundowner.

We tasked Anne with this responsibility because she is our only employed resource (albeit not full day).

In a perfect world, we would have been able to afford a separate and dedicated resource to run the WhatsApp group. If you can imagine having to read all the WhatsApps and trying to judge where to draw the line and at the same time trying to avoid causing offence, it is not an easy task.

I would like to apologise to anyone who was offended by the attempts at running the WhatsApp group, we actually lost the monthly contributions of 3 residents in the process which is regrettable. Although the SRA is becoming financially stable we cannot afford this and the decision was made to terminate the groups immediately. Via the WhatsApp groups there were numerous requests to have a place for social / non security discussions which will now be achievable via the [Facebook page](#) which is not controlled by the SRA Committee and is the private initiative of a resident who is focussed purely on this.

Thank you for your continued support and interest in your community.

Regards

Mark Klinkert

SRA CHAIRPERSON

Letter copied from e-mail.