



NEWSLETTER FEBRUARY 2012

As the second month of 2013 gets underway, the **Sundowner Residents Association** would like to wish you all a very successful year. We hope that 2013 has started with a positive bang and that you have all settled into the year after the festive season.

2012 was a year of change for the **SRA** and the committee was exceptionally busy implementing all the exciting new plans and projects to ensure the safety and maintenance of your neighbourhood.

One of the tasks the **SRA** has implemented is a quarterly newsletter. This newsletter will be used as a platform to update you on all the **SRA** activities so that you know what your resident's association is doing for you. Security is of course a priority for the **SRA**. To this end **SOS ProTec Sure** will be collaborating with the **SRA** to bring you updates on their activities in Sundowner.

The **SRA** welcomes your comments and suggestions on topics that you would like to read about in the **SRA** Newsletter. Please forward all communication regarding these suggestions to Anne Koppenaar via email: 55@wol.co.za

The **SRA** also welcomes any announcements you may have for the residents, provided the announcements are specific to Sundowner and contribute to the upliftment of the community.

Meet the SRA

Each year an Annual General Meeting takes place at which your **SRA** committee is elected each year. As an **SRA** member you are encouraged to nominate **SRA** members for the committee. Voting in of the committee members will take place at the AGM. The elected committee will then spend the next year dedicated to the upliftment and enhancement for your community.

Committee Members:

Chairperson	Colin Sheward
Vice chairperson	Jacky Varty
Committee Members	Chester Connolly (Council) Mark Klinkert (Legal) Eva Tinnefeld (Sundowner Park) Ulrike Schottler (Website Review) Adam Grater (Sector/CPF)

Non-Committee Members rendering a service to the SRA:

Anne Koppenaar	SRA Office (011 795 2103) 083 293 1202
Sharon Hall	Bookkeeper.
Richard Drew	Auditor
Mimi Neumann	Webmaster

Each month in the newsletter we will be introducing you to a member of the committee.

ANNE KOPPENAAAL

This month we would like to introduce you to Anne Koppenaar, the **SRA** office manager and Security liaison between **SRA/SOS**.





Anne has lived in Sundowner for 16 years and has worked with for the **SRA** for 10 years. Anne works full time for the **SRA** and is dedicated to you and to the Sundowner the community. As the office manager Anne is available to help you telephonically 24/7 and is available by appointment. Anne can be contacted on 011 795 2103 or 083 293 1202. You can also email her on 55@wol.co.za. Anne is available to answer your questions, take your comments and help resolve any concerns that you may have regarding the community. Anne is also responsible for collecting the news and incidences in Sundowner, so please assist the SRA by email Anne the details of any and all news and incidences that occur in your community.

Prior to working for the **SRA**, Anne worked at Accenture as an Administration Manager where she was in charge of coordinating staff and of international and local travel. Prior to this position, Anne worked at Sandoz Pharmaceutical in the Clinical Trials department. She spent 11 years at Sandoz Pharmaceutical and worked closely on projects with the managing director.

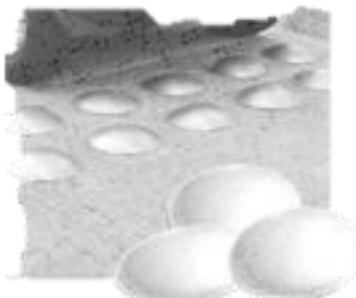
Although Anne had a demanding full time position, she found the time to join the Parkview SAPS as a reservist in 1986. Anne later joined Flying Squad in Brixton, as a Controller and as a Supervisor directing all complaints to the Flying Squad vehicles and SAPS vehicles in the East, West and South of Gauteng. Anne was the only Reservist allowed to undertake this responsible position (and a female to boot). Upon moving to Sundowner, Anne joined the Honeydew SAPS as a Reservist.

You can rest assured that Anne is very familiar with management protocols and the security, safety and health environments and our community is in good care with Anne.

Current SRA Projects

Speed bumps:

SRA is currently looking into placing speed bumps on incoming and exiting at all booms in order to slow down traffic. Cars on these roads are driving very fast and are putting the lives of our children and pets at risk. Slowing cars down at all booms will also assist in the monitoring of vehicles by the guards and the cameras.



Guard Huts:

- SRA is obtaining quotes for **new guard huts** and **portable toilets**.
- SRA has approved **new SRA sign boards** at all booms

SRA News

SRA Website: Please don't forget to visit the **SRA** website (www.sundowner.org.za) from time to time to get all the latest information on the **SRA**. The website contains all the **SRA**, SOS and emergency contact details as well as **SRA** news, crime updates and minutes of the monthly **SRA** meetings. The website is maintained by Mimi Neuman and assisted by Ulrike Schottler.

Domestic Workshop: The first Domestic workshop was held on Tuesday 5th February at 10:00 in Taurus Park. The turnout was great and the feedback was very positive with all the attendees reporting to have enjoyed the event and feeling safe and involved in the community. The Domestic workshops will be held **on the first Tuesday of each month at 10:00 am**, venues to be confirmed. The workshops are held in conjunction with Anne Koppelaar from the **SRA**, Captain Mphahlele from the **SAPS** and Martin Barber from **SOS**. Members are asked to please contribute R150 per annum per domestic worker attending the workshops. Kindly notify Anne of the names of all staff attending the workshops.

Help the SRA!

Sundowner Park Dam

The Sundowner Park Dam Project is responsible for the maintenance of the Sundowner Park Dam. The project is being organised by Eva Tinnefeld. Your participation and assistance in the project will be very welcome! The information on the dates and requirements will be sent to you as soon as it is available.

Correct Contact Details

In order to ensure that the **SRA** is able to communicate all these exciting updates to you, ***please confirm that all your contact details and emails are correct with Anne.***



Encourage your Neighbours to Join the SRA

While the **SRA** is very resourceful and skilled at accomplishing large tasks with limited funding, our jobs are made easier with the support of the community. Please help us by encouraging your neighbours to join the **SRA**. Spread the news and make sure that your neighbours know what the **SRA** is doing for the community.

Please remember to remain alert and aware and report any suspicious activity to Anne.

SOS ProTec Sure

As we are sure you are aware, last year the **SRA** changed security providers from Securitas to **SOS ProTec Sure**. Many of you were at the meetings and saw the presentations from the various security providers which tendered for the job as **SRA** security provider. For those of you who were unable to attend, here's a quick recap on why SOS was chosen:

- Their proposal did not involve any additional costs so there were **no changes in the membership fees**
- **Two dedicated armed response vehicles** in Sundowner
- **Extra guards at entrances:** 7 guards during the day and 6 guards at night plus 1 guard at Leo during the day only
- **Cameras placed at all booms** which will be used to monitor traffic and identify suspicious vehicles entering and leaving the area
- **Cameras under Taurus road** to detect suspicious movement and people entering
- **Weekly/monthly reports on the patrol car routes** and monitoring of the patrol car activity

The SRA is happy to announce that, with the exception of the camera on Taurus road, the above have all been implemented.

* The camera on Taurus road is up, however it is not yet working.

As was to be expected, there were some hiccups with the changeover, however these hiccups are being resolved and the **SRA** is confident that the future of Sundowner is safe under the watchful eyes of the SOS staff.

Since SOS began protecting our community (October 2012) the following incidences have been reported:

INCIDENT	SRA/SOS member	NON-member	TOTAL
Burglaries:	1		1
Attempted burglaries:	1	2	3
Hi jacking:			0
Armed robbery:		2	2
Theft out of M/v:	1	1	2

SOS will be reporting incidences directly to the SRA.

Residents are encouraged to report and and ALL incidences to the SRA!

We also welcome your questions and suggestions in order to help SOS and the SRA protect you and your family.

SOS News

Rapist Arrested:

On Sunday 20th January SOS **Reaction Officer Zweli** responded to a complaint by an employee of an SRA member who reported being harassed by a male on her street. The same male had reportedly attempted to attack her two months ago. The response team contacted the Honeydew Police Station who responded accordingly. SOS was informed by the captain at the Honeydew Police Station that the man was a known and wanted rapist.

Crime on Sundays:

SOS has noticed that crime on Sundays is on the increase. Please be extra vigilant on Sundays and report all suspicious activity to the control room immediately!



Suspicious Vehicles:

Reg	Make	Model	Colour	Involvement	INDIVIDUALS
	?	Sedan	L/blue	Attempted theft of mv	3 BM
FGW 603 GP	Nissan	Bakkie	White	Burglary residential	1 WM 1 BM
	Toyota	Corolla	White	Robbery other weapon	2 IM
	BMW	3 series new	White	Theft of mv	3 CM
VRN 463 GP	BMW	1 series new	White	Theft of mv	

SOS Safety Tips

WHAT TO DO IF YOU ARE BEING FOLLOWED:

- Contact the SOS control room immediately
- Request that an SOS guard meet you at your house
- Do not stop at your house unless the SOS response car is there.
- SOS will check your property and house before you enter and will then escort you into your home

TESTING ALARM BATTERIES:

- Please test your alarm system once a month.
- If the back-up battery in the alarm is older than three years we recommend replacing it as a precaution.
- If the orange trouble light on your keypad is on this could be an indicator that your battery is running low or the alarm has been unplugged.
- Try and avoid unplugging the alarm as this could damage the battery. So use alternative plugs when using vacuum cleaners etc....

THE BACK UP BATTERY IN THE ALARM POWERS THE RADIO TRANSMITTER FOR ARMED RESPONSE. A LOW BATTERY COULD RESULT IN SIGNALS NOT BEING SENT THROUGH TO THE SOS CONTROL ROOM. PLEASE ENSURE THAT THE BATTERY IN YOUR ALARM IS FULLY CHARGED.

Community Feedback

- Thank you to **Reaction Officer George** for assisting resident on Aries Avenue to jump-start her car.
- Thank you to **Reaction Officer Zweli** for assisting resident at Virgo to ensure that the Moving van could exit Virgo. He went the extra mile to contact Anne so that he could obtain permission to open exit gates in Virgo which are closed permanently for security of our residents.
- Thank you to **Reaction Officer George** who applied CPR to a young boy and then called the ambulance and assisted the parents. The young boy was admitted to hospital and was diagnosed as having had a seizure.

SOS Guard of the Month

It is important that you get to know the team that is dedicated to looking after you. Each month SOS will be naming a **"Guard of the Month"** based on performance. There will be a cash incentive for the guard of the month. We therefore welcome your comments and encourage you to tell us about any reaction vehicles/guards who have gone above and beyond the call of duty to look after you.