

**MINUTES OF THE SUNDOWNER RESIDENTS' ASSOCIATION MEETING
HELD ON 18th September 2018 at Shell Garage, Sundowner**

Present:

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| (TN) Tahana Ndlovu | Chairperson |
| (BA) Baffuor Ababio | Vice Chairperson |
| (AK) Anne Koppenaal | Security/ Admin |
| (DS) Dirk Schöttler | Committee Member |
| (CC) Chester Connolly | Committee Member |
| (US) Ulrike Schöttler | Committee Member |
| (BT) Brendan Turner | Committee Member |
| (AA) Andre Aiton | Fidelity/ ADT |
| (LV) Lance Verster | Fidelity/ ADT |
| (AG)Anton Gerber | Fidelity/ ADT |
| (RR)Ryan Le Roux | Fidelity/ ADT |
| (AM)Allan Mandikate | Fidelity/ ADT |
| (MD)Miquel Diaz | Fidelity/ ADT |

Apologies:

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| (AS) Adam Scott | Committee Member |
| (PW) Pat Woods | Committee Member |

| Item | Action | Due |
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| <p>1. TN: 19.15h</p> <p>Opening of meeting, welcome, signing of register, apologies tendered absentees.</p> | | |
| <p>2. <u>Fidelity/ ADT security update</u></p> <ul style="list-style-type: none"> • 2 x Residential burglaries – Scorpio and Apiesdoring AA is personally dealing with issue and resident in Apiesdoring Street for various reasons. • Crime trends in general: Theft of gate motors is still a problem. Fires in the Sundowner Park are a problem. • LV cautioned residents to be vigilant through the upcoming months as there is a spike in crime to be expected. • Reaction vehicles: SR1 did a total of 7827 km from 1.8. until 31.8.2018 SR2 did a total of 6747 km from 10.8. until 31.8.2018 Anton announced there was a replacement of one patrol vehicle as they experienced thermostat problems as well as lights and tyres have been repaired on both vehicles. Since 3rd September only SR1&2 patrol vehicles are responding to alarms and incidences since the takeover from Fidelity/ ADT. Response time 2.50 minutes. No other Fidelity/ ADT vehicle will respond. This procedure is monitored by Andre personally. | | |

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| <ul style="list-style-type: none"> • Switch over process still under way and problems are still being experienced. The Fidelity/ADT control room is located in Midrand. Further it was mentioned that all alarm signals are going directly to the patrol vehicles for a quicker response. Only after the control room in Midrand will phone the member. <p>Breakdown of Standard of Procedures from Londoloza/ Fidelity/ ADT has been requested by committee members.</p> <p>Concern was expressed as Fidelity/ ADT (Dealer program) was phoning Sundowner residents directly to get them as clients without involving the SRA. AA said he will arrange that this will stop.</p> <p>Further it was agreed that RR will contact ADT clients in Sundowner to convince them to become SRA members. RR will announce deadline until when he will have finalized it.</p> <ul style="list-style-type: none"> • Cameras: 3rd camera missing in greenbelt (close to Taurus Tunnel). LV will investigate the reason. <p>Through the merger of Londoloza/ Fidelity and ADT there are opportunities to introduce new technologies which wouldn't have been possible before.</p> <p>US mentioned that the guards at the booms are not performing well. Fidelity/ADT promised to monitor the guards.</p> <p>With the take-over, the ambulance service of Londoloza is still running.</p> <p>Fidelity/ ADT inspected the guardhouses and the report has been sent. They all need an upgrade. It was also discussed putting signage up from Fidelity ADT. All security boards on member's walls will be cut off neatly and should a damage occur it will be repaired by Fidelity ADT. Fidelity ADT has been requested to put proper time lines up to communicate the change of the sign boards to residents.</p> <p>Fidelity ADT announced that they are planning a Community Day in Sundowner.</p> | | |
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| <p>3. <u>Monthly Finance Report</u></p> <p>Nothing to report. Unfortunately, the financial situation has not improved, as membership has not increased. The committee is looking at various ways to attract new membership to the SRA as well as keeping a prudent view of operating costs.</p> | | |
| <p>4. <u>Sector 1 Meeting</u></p> <p>PW not present to give report.</p> | | |
| <p>5. <u>Admin</u></p> <p>AK reported one new member for the SRA commencing September 2018. Unfortunately, the transmitters of two members had to be removed. One resident is moving out of Sundowner.</p> <p>Maintenance and Repairs:</p> <ul style="list-style-type: none"> • CC temporarily repaired the fence under the Taurus Tunnel. • Apollo booms have been repaired. • Spotlight at the Denne Hut shows up – very dark. <p>It was suggested to convert the booms to PVC booms as their repair and maintenance is more reasonable.</p> | CC/BT | |
| <p>6. <u>Feedback from Chairperson</u></p> <p>Jack's Paint will get involved with the maintenance of the huts. Finer details are being worked out Three quotes are being solicited for the electrical</p> | | |

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| <p>compliance of the huts from qualified electricians. SRA website upgrade still pending and was discussed. Meeting will take place every 3rd week and invites will be sent out to members.</p> | | |
| <p>7. <u>Meeting closed at 20.56h</u></p> <p>Next meeting: Tuesday 23 October 2018</p> | | |